

**Maheswara Reddy**





+91 7022965998



[Maheswara.polaka@gmail.com](mailto:Maheswara.polaka@gmail.com)

**ABOUT ME**

Looking for an organization where my skills will be developed and utilized. Maintain focus on achieving bottom line results while formulating and implementing advanced technology and business solutions to meet a wide range of needs.



**Educational Qualification**

### Bachelor of Engineering

Completed B.E in 2017 from Sri Chandrasekharendrasaraswathi Viswamahavidyalaya at Enathur, Kancheepuram. With an aggregate of 63%



**Professional Summary**

* Overall 2+ years of experience as a SharePoint administrator and having experience in Microsoft SharePoint Administration with SQL Server Database in Production environment supporting SharePoint Online (SPO), SharePoint 2010 & SharePoint 2013
* Experience in handling L2 issues in SharePoint Online and worked as Microsoft vendor for L2 support SharePoint Online.
* Experience in Office 365 SharePoint 2013 online.
* Proficiency in Creating, Configuring the SharePoint server farms, Web Applications, Site Collections, Document Libraries and custom lists.
* Experience in Central Administration tasks and Responsibilities. Creating Content Databases and moving site collections from one Content Database to Another Content Database.
* Good Knowledge on configuring Alternate Access Mapping.
* Worked on performing backup and restore kjof SharePoint 2013 farm and site collections using OOTB, SQL serever2012 and PowerShell Command.
* Experience in configuring Search Service Application and User Profile Service Application.
* Experienced in technical understanding of search engines and search concepts.
* Good Knowledge in creating Sites, Sub Sites, Lists, List Views, Wiki Pages, Alerts, Page Layouts, Site Templates, Team Sites, List Templates, WSP Webparts and Navigation.
* Experience on writing windows PowerShell scripting and SharePoint online management shell.
* Good Knowledge on deploying Web Parts using Power Shell in SharePoint 2013 and sharepoint2013 online.
* Experience in handling issues related to Web parts, Document Libraries and List Libraries.
* Good Experience in Deployments like web parts, Feature, Solutions, Template and Content Deployments for Web Applications and Global Applications.
* Good experience in working with ticketing tools like ITIL, Service now (SNOW) and remedy.



**Work Experience**

## Project 1:

**Project Name :** BT Wholesale E2E Testing (Tech Mahindra)

**Client :** British Telecom, UK

**Duration :** September2017 -present

**Project Description :** 21CN Ethernet OSS provides the Ethernet services like Ethernet virtual private network, Etherway and Etherflow Connected services. Etherway will connect the customer premise to the nearest BT Metro node with the supported bandwidth and Resilience options.

The customer will have a choice of Hub or Spoke configured access products. Ethernet network designs include Point-to-Point, Point-to-Multipoint and Fully Meshed network configurations. It uses Strategic platforms like One Siebel for CRM, Service Orchestration and order Management on AIB, PACS for Plan and Build of devices (Nokia 7750, Tellabs 8605, Huawei CX600), Network Design and implementation by LIMS (Amdocs Cramer).

**Lead2Cash(L2C)** Journey involve in raising orders for HE orders on Siebel Internal or portal application dealing with Wholesale and Retail Customers. And involves in progressing the orders End-to-End in various components like One Siebel.

**Trouble2Resolve(T2R)** Journey includes raising trouble tickets against the orders that are in-service.

The different journeys of L2C for HE product are:

* + Provide order
  + Amend order
  + Modify order
  + Cancel order
  + Cease order

### Roles and Responsibilities:

* Maintain a positive work atmosphere by behaving and communicating in a manner that encourages productive interactions with customers, co-workers and supervisors
* Migration from SharePoint 2010 to SharePoint 2013 using content database attach method.
* Created Web Application, Sites Collection, Sub Sites and installed Solution Packages by using Power Shell in SP 2010.
* Extensively used Power Shell to perform backup the farm and restored content database (through interface).
* Close interaction with Development team to analyze the root cause of issues. Used Active Directory for creating User, groups and integrated with Central Admin.
* Troubleshooting issues and providing a feasible resolution to clients during Implementation and Post implementation
* Set up permission levels and permissions for individual users and Active Directory groups, libraries, and lists.
* Monitor and Server administration –performance counters, page file, event logs, services

## Project 2 :

**Client :** Optus

**Title :** One portal, SOS - Optus

**Role :** Share point Administrator

**Software :** SharePoint 2013, IIS 8.0, SharePoint 2010, SQL 2008/2012 datacenter.

### Project Description:

This is a service-based website being developed using SharePoint Portal Services. Upon the client request/requirement, the new sub-site can be created in this main website. Any changes/modifications for the existing sub-sites like changing the template, adding document libraries, custom web-parts, image web-parts, fetching the user from active directory and giving access for the same user can also be done... As SharePoint Administrator to provide support to internal and external users and help manage the SharePoint applications and farms.

### Responsibilities:

* Experience in installation, administration, and maintenance of SharePoint 2010 and SharePoint 2013.
* Experience in Office 365 SharePoint 2013 online.
* Proficiency in Creating, Configuring the SharePoint server farms, Web Applications, Site Collections, and Document

Libraries.

* Experience in Central Administration tasks and Responsibilities.
* Worked on performing backup and restore of SharePoint 2013 and SharePoint 2010
* involved in Monitoring, troubleshooting and performance analysis of environments. Setting up and configuring

Security, SharePoint groups and Custom Permissions at specific level.

* Working on Configuring and troubleshooting on various Service Applications.
* Good Knowledge in configuring Service applications, Search, Excel Services, user profile service application and App

management service applications.

* Experienced in technical understanding of search engines and search concepts.



**Technical Skills**

**SharePoint Technology’s :** SharePoint Server 2010, 2013 Office365 SharePoint Online

**Operating System :** Windows Server 2012 R2

**RDBMS :** MS-SQL 2008, 2012

**Web Server :** Microsoft IIS 8.0 / 9.0

**Ticketing Tools :** Service Now, Remedy



**Achievements:**

* + Received **‘Bravo’** award twice for excellent performance.
  + Received **‘e-Card’** once from client for testing critical stories.



**Personal Overview**

* + Problem solving, planning, and organizing.
  + Strong desire for Creativity, Innovation and Quick Learner.
  + Flexible to adapt to any new environment.



# Personal Details

**Date of Birth :** 28th April 1996 **Father name :** Subbareddy Polaka **Nationality :** Indian

**Current Location :** CKB layout, Marathahalli, Bengaluru-560037

**Languages :** English, Telugu, Hindi

# Declaration

I Maheswara Reddy, hereby declare that the information contained herein is true and correct to the best of my knowledge and belief.

### Place : Bangalore

**Date : *Signature***

**Maheswara Reddy**